

THE FIVE THINGS THAT ADMITTING OFFICERS LOVE MORE THAN ANYTHING ELSE



HEALTHY COMMUNITIES AND
WORLD CLASS HEALTHCARE

CARING | PASSIONATE | TRUSTWORTHY

1) Phone calls

- We *do* want your patients!
- Need to plan beds / resources
- Does the patient need a service that Bendigo Health doesn't yet offer (e.g. vascular)?
- Happy to give advice / read ECGs
- **AO phone 5454 8104** **ED fishbowl fax 5454 8111**

2) Controlled pain

- What happens to the patient?
 - 30 mins on bumpy road plus a transfer at either end.
 - Ambulance offload times.
- Medication
 - Which route of administration
 - Nerve blocks
 - EMLA / AnGel
- Non-pharmacological
 - Splints / backslabs
 - Elevation
 - Ice
 - Nasogastric tube
 - Philadelphia collar

3) Documented resuscitation status

- Rest home residents (esp. HLC)
- End-stage chronic diseases
 - COPD
 - CCF
 - Dementia

4) Medication lists

- As up to date as possible
- Generic names
- Recent antibiotics
- ?MRSA / VRE history

5) Realistic patient expectations

- Waiting times
- Guaranteed admission
- Non-urgent surgery / gaming the wait list
- Access to specialists out of hours

DIRECTION FOR 2015



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